

Northgate Business Park Bury St Edmunds Suffolk IP33 1AE

Phone: 01284 747100

# Dental Plans - APRIL 2024: Your Questions answered.

We have partnered with Denplan, the UK's leading provider of dental payment plans and introduced a range of payment plans that allow you to spread the cost of your routine preventive care.

## What is included in my dental plan?

All our Essentials dental plans include

- Check up & hygiene visits
- o 10% discount on any additional treatment fees

### Adding Denplan Supplementary Insurance for 60p/ month gives you:

- o 24/7 access to Denplan's helpline for out of hours care & advice.
- Worldwide dental emergency and injury cover.

#### How do I choose which plan is best for me?

- o You can choose any plan you wish.
- Your dentist can recommend a plan based on how frequently you need to attend. For example, some patients benefit from three or six monthly hygiene visits and not everyone needs a six monthly check.
- You can customize your own plan. For example you can join the annual plan and attend for additional hygiene visits. Additional visits would be charged at the discounted rate (10% discount) just like any other treatment you may need.

### Direct debit or annual payments?

- Most of our patients prefer the convenience of paying by monthly direct debit.
- o If you prefer, you can pay in one single annual payment.

### How soon after joining can I get 10% discounted fees?

o Your 10% discount applies from the day you join.

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# I'm thinking of joining and need a check-up / hygiene visit now; can I book this straight away?

- You can book a new patient check-up for £95.
- Benefit from 10% off fees once you join a Plan, including hygiene sessions.
- o All your subsequent check-ups & hygiene sessions will be covered under your chosen plan.

#### How to join

- o To join one of our Plans, contact our reception team. You'll need your bank details to complete the application.
- For more information you can telephone Denplan on 0800 0855205 (Lines open 0900-1700 M-F).
- You can change Plans or leave at any time by giving Denplan 30 days' notice.

Discounts on Denplan monthly fees are available if two or more people pay on the same Direct Debit. The discounts are 5% for two people, 10% for three people and 15% as a top discount for four or more people.

### **Getting in touch**

- o For appointments telephone 01284 747100.
- o For anything else: email <u>dentist@sycamoredental.com</u>.
- Out of hours emergencies (Denplan/Private): SMS/ WhatsApp 07926 598376.
- Out of hours Denplan emergency helpline (24/7): 0800 844 999

# Denplan Membership Plan £ 5.80 per month gives you:

√ 10% discount on our private fees

# Denplan Essentials: Annual Plan, £13.22 per month gives you:

- √ 1 check-up per year
- √ 1 hygiene appointment per year
- √ 10% discount on our private fees
- ✓ Routine check-up x-rays

# Denplan Essentials: Hygiene Plan, £20.24 per month gives you:

- √ 1 check-up per year
- ✓ 2 hygiene appointments per year
- √ 10% discount on our private fees
- ✓ Routine check-up x-rays

# Denplan Essentials: Six monthly Plan £26.12 per month gives you:

- ✓ 2 check-ups per year
- ✓ 2 hygiene appointments per year
- √ 10% discount on our private fees
- ✓ Routine check-up x-rays